



WATERFRONT SEATTLE: CENTRAL WATERFRONT OVERSIGHT COMMITTEE

11/10/2022

AGENDA



- Welcome
- Park Rules
- Public Safety
- Q1 2023 Work Plan
 - CWOC reappointments
 - Annual review of Friends/SPR reports
 - Park Inspections training

PUBLIC SAFETY SUCCESS



1. WATERFRONT PARK RULES
2. PERFORMANCE STANDARD
3. PUBLIC SAFETY MODEL



WATERFRONT PARK RULES



- Legislative History
- Rulemaking Process
- Strategy and Recommendations





WATERFRONT PARK RULES



- Licenses, Permits and Concession Commercial Activities
- Protected Speech Activities
- Designated Protected Speech Locations
- Property Regulations
- Trespass and Exclusions
- Discrimination prohibited

WATERFRONT PARK GENERAL RULES



- Aggressive Behavior
- Animals
- Camping
- Contraband
- Diving and swimming in the Harbor
- Fires
- Fishing
- Liquor Offenses/Controlled Substances
- Littering
- Motorized Vehicles
- Operation or landing of watercraft
- Smoking
- Stickers
- Urinating and Defecating Prohibited Except in Restrooms
- Vehicular Access
- Weapons
- Wheeled Devices

PARK RULE HIGHLIGHTS

- Park Hours of Operation: 7am-10p
- Amplified Sound: No amplified sound in parks – designated locations
- Camping: No camping
- Vehicle Access: Restrictions on the promenade
- Wheeled Vehicles: Cycle track unless programming, strollers, wheeled equipment, ambulatory





WATERFRONT SPECIFIC RULES



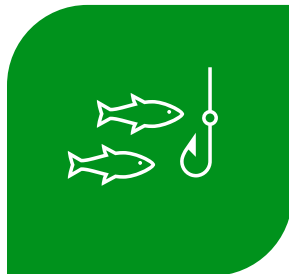
WHEELED
DEVICES



VEHICLE
ACCESS



WATERCRAFT



FISHING



DIVING/SWIMMING

PERFORMANCE STANDARD PUBLIC SAFETY METRICS



Performance Standard Evaluation - Public Safety

Public Safety Performance Standard metrics:

1. Frequency and nature of incident reports and security events
2. Timeliness in response to violations of Park Regulations
3. Levels of social services outreach and successful relations with relevant social service and programs
4. Levels of staff training
5. Successful relationships with relevant third-party stakeholders

Public Safety Performance Standard Evaluation form

Metric	Evaluation Type	Performance Standard	Score Value	Awarded Score	Standard Met?
1	Incident Resolution	Maintain a minimum 80% rate of incident resolution without reaching third level enforcement response (Park Rangers, SPD).	3	0	No
1	Repeat Incidents	Maintain minimal repeat rules violation occurrences from same persons. Less than 5% of all rule violations from repeat offenders.	2	2	Yes
1	Graffiti	Graffiti incident communication logs confirm a proactive coordination effort with the Maintenance Provider to maintain prompt graffiti notification and removal.	1	1	Yes
2	Social Service Outreach	Operating Licensee actively maintains a social service outreach program for the Waterfront.	3	3	Yes
2	Social Service Survey	85% of partner/stakeholder organization survey responses are positive in nature.	2	2	Yes
2	Camping	Outreach and safety/security reports show that overnight sleeping and encampments have been actively discouraged by public safety personnel.	1	1	Yes
3	Training Logs	Training logs indicate full adherence to defined staff training schedules.	2	2	Yes
3	Staff Training Survey	85% of staff training survey responses are positive in nature.	1	1	Yes
4	Stakeholder Survey	Over 85% of annual stakeholder/partner survey responses are positive and confirm a mutually supportive working relationship with Operating Licensee.	2	2	Yes
4	Stakeholder Exec. Review	Over 85% of executive review summaries are positive in nature and reveal a supportive response to Operating Licensee.	2	2	Yes
5	Incident Tracking	90% of logged incidents include baseline reporting criteria and follow incident response matrix with necessary staff being notified.	1	0	No
5	Active Coordination	All notifications and reports (100%) are provided to the necessary personnel/agencies within timeframes defined in the incident response protocols (Incident Response Matrix - appendix B).	1	1	Yes
Group Performance Standard Score			21	17	NO

PUBLIC SAFETY TIERED RESPONSE

Tier 1	Social Services	Outreach to assist visitors in need of support resources. This is currently provided by REACH, under contract to Friends.
Tier 2	Park Ambassadors	Customer-focused staff wearing Friends' branded clothing/uniform. Provides information, directions, verbal reminders re: rules. Friends' front-line team to ensure a positive visitor experience. Reports issues to enforcement and maintenance teams as needed.
Tier 3	Basic Park Rules Enforcement	City staff that can enforce Waterfront Park Rules
Tier 4	Criminal Enforcement	SPD response to criminal activity or life-threatening situations.

PUBLIC SAFETY



2023-2024 Short-Term Public Safety Model:

Two zones* for public safety operations, given the phased opening of spaces.

The **North Zone** will include Pier 62, Union Street Pedestrian Bridge, East sidewalks from Madison to Pike, and the promenade from Madison to Pier 62 (in block segments as promenade completes).

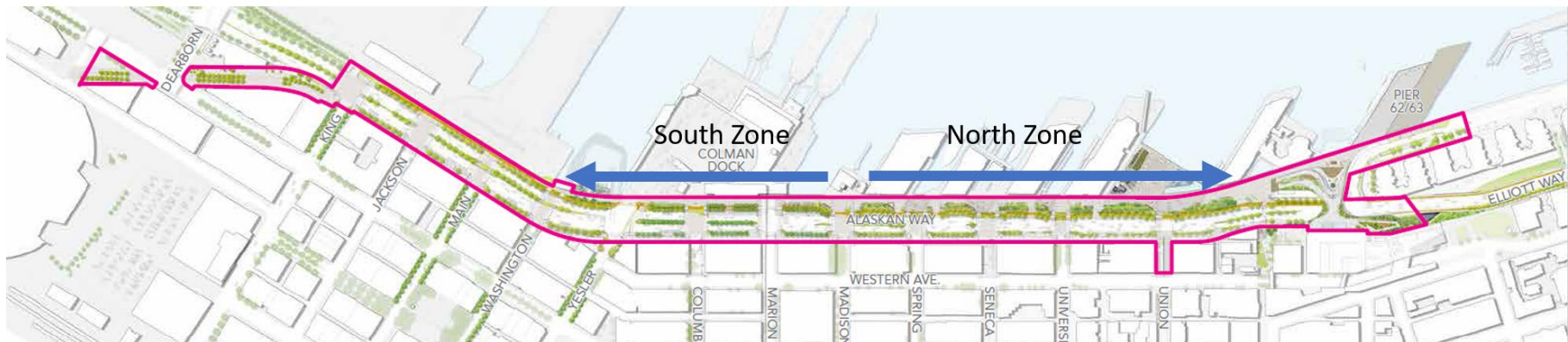
The **South Zone** will include Railroad Way, Washington Street Boat Landing, Habitat Beach, East sidewalks from King to Madison and Madison to King (in block segments as promenade completes).



PUBLIC SAFETY 2023/2024 STAFFING



2023/2024	Peak-Season	Shifts	Total Staff
ESU Team	10 daily, 3 shifts (24/&7) *	2-overnight 4-day shift (two zones) 4-swing shift (two zones)	15 FTE
Park Ambassadors	4 daily, 2 shifts (7A-10P)*	2 in each zone for each shift	4 FTE
Social Services	Daily (8:30A-3:30P)		2 FTE



PUBLIC SAFETY



2025+ Long-Term Public Safety Model:

Starting 2025 with the addition of Overlook Walk, Pier 58, and the Restroom we are proposing three zones* for public safety operations.

The **North Zone** will include Pier 62, Overlook Walk, and the promenade to the Aquarium.

The **Center Zone** will include Pier 58, Union Street Pedestrian Bridge, East sidewalks and promenade from Pike to Madison.

The **South Zone** will include Railroad Way, Washington Street Boat Landing, Habitat Beach, East sidewalks and promenade from King to Madison.



PUBLIC SAFETY 2025+ STAFFING



2025+	Peak-Season	Shifts	Total Staff
ESU Team	15 daily, 3 shifts (24/7)*	3-overnight 6- day shift (three zones) 6- swing shift (three zones)	21 FTE
Park Ambassadors	6 daily, 2 shifts (7A-10P)**	2 staff in each zone	15 FTE
Restroom Concierge	2 daily, 2 shifts (7A-10P)		2 FTE
Social Services	Daily (8:30A-3:30P)		2 FTE





Q1 2023 WORKPLAN



- CWOC Reappointments
- Annual report review
- Performance Standard Training